

# Terms and Conditions For 5G NSA Free Trial

The 5G Start Free Trial ("the Free Trial") is organised and conducted by Liberty Wireless Pte Ltd ("Circles.Life") and is open to Circles.Life customers ("Customers") subject to these Terms.

The Free Trial allows selected Customers to enjoy some early 5G experiences such as better internet speeds/throughput over the 5G NSA network at SGDO only. During this Free Trial, Customers are not expected to pay for Circles.Life 5G NSA services. When the Free Trial ends, Circles.Life will terminate the 5G NSA service and our Customers can continue to enjoy 5G NSA by subscribing to it.

## Eligibility

To be eligible for this Free Trial, Customers must:

1. be a selected Circles.Life customer;
2. own a device that supports 5G NSA;
3. register for a free 5G NSA access;
4. reside in Singapore

To enjoy the 5G NSA Free Trial experiences, Customers must have a 5G NSA device and must be within Circles.Life's 5G NSA coverage areas. Eligible customers would automatically be subscribed to 5G NSA services. Customers can turn off 5G NSA by changing the Preferred Network type through Phone Settings.

Circles.Life reserves the sole and absolute right to:

1. Determine the eligibility criteria for selected Customers;
2. Offer the Free Trial to only those we've selected and no one else;
3. Disqualify Customers or disallow participation by any person in the Free Trial and also reserves the right to withhold the reasons for doing so;
4. Start and end the Free Trial at its discretion even though best efforts will be made to adhere to the timelines communicated to customers.

## Duration

For our existing customers (customers who activated their SIM cards before 9 August 2021)

Existing Circles.Life subscribers will be notified via email and push notifications and can opt-in for the free trial via the app from 9 August to 15 August 2021 23:59 hrs. The free trial will begin during the week of 17 August 2021 and end on 16 September 2021.

For our new customers (customers who activated their SIM cards from 9 – 20 August 2021)

New Circles.Life subscribers who activate their plan between 9 and 20 August 2021 (order must be placed before 15th Aug 2021) will be solicited via email to opt-in and can express their interest in the free trial by filling the form shared with them. The free trial for these customers will begin on 23 August 2021 and end on 16 September 2021.

**Limitations**

1. Customers must be willing to provide Circles.Life with the mobile phone and account numbers so that we Circles.Life can provide them with a 5G NSA connection.
2. Should Customers wish to deactivate 5G NSA, they can turn off 5G NSA by changing Preferred Network type through Phone Settings.
3. The Free Trial is not transferable, and cannot be exchanged for cash or any benefit-in-kind.
4. Circles.Life reserves the sole and absolute right to amend and/or alter the terms and conditions of the 5G NSA Free Trial or to discontinue the Trial at any time without giving any prior notice to anyone.
5. Circles.Life' decisions in any matter concerning the Free Trial shall be final and conclusive. Any request for appeal and review shall not be entertained.

**About Circles.Life 5G NSA**

Circles.Life 5G non-standalone (NSA) is currently on a trial basis till 31 December 2021.

The non-standalone (NSA) 5G and standalone (SA) 5G are two possible setups that are vastly adopted by network providers around the world, including Circles.Life. The non-standalone (NSA) mode of deploying 5G focuses on enhancing existing mobile broadband to provide higher data bandwidth and reliable connectivity.